

Utility Billing Relief

Eligibility Requirements

Income Guidelines

Size of Household		1	2	3	4	5	6	7	8
Gross Income for 30 days prior to Application Date	LIHEAP	\$1,561	\$2,114	\$2,666	\$3,219	\$3,771	\$4,324	\$4,876	\$5,429

Dwelling Guidelines:

- The program is only available to homeowners of single-family homes or two-flats
- The customer of record must reside in the household

Documents Needed to Apply:

- Proof of current 30-day gross income from all household members.
 - For proof of Social Security or Supplemental Security income benefits go to www.socialsecurity.gov/myaccount for an instant letter
- Copy of most recent City of Chicago Utility Bill.
 - If you don't have access to your most recent bills, you can:
 - Sign up on the [Online Utility Billing Portal](#)
 - Call the City of Chicago at (312)744-4420 or (312)744-4426 to request a copy of your bill
- Proof of Identification
- Proof of Social Security Numbers of all household members (Hard-copy of Social Security cards, print-out from the Social Security Administration or any other form of government-issued identification that shows both name and Social Security number.)
 - Visit www.SocialSecurity.gov to create a My Social Security account for easy access to your Social Security Administration documents
 - For those without a Social Security Number, alternate acceptable forms of identification [HERE](#).

For more information or to find a location near you
Text "WATERBILL" to 313131 or
Visit our website at www.cedaorg.net