Utility Billing Relief

Eligibility Requirements

Income Guidelines

<table>
<thead>
<tr>
<th>Size of Household</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
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</thead>
<tbody>
<tr>
<td>Gross Income for 30 Days prior to Application Date</td>
<td></td>
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<tr>
<td>$2,430</td>
<td>$3,287</td>
<td>$4,143</td>
<td>$5,000</td>
<td>$5,857</td>
<td>$6,713</td>
<td>$7,570</td>
<td>$7,775</td>
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</tbody>
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Dwelling Guidelines:

- The program is only available to homeowners of single-family homes or two-flats
- The customer of record must reside in the household

Documents Needed to Apply:

- Proof of current 30-day gross income from all household members.
  - For proof of Social Security or Supplemental Security income benefits go to [www.socialsecurity.gov/myaccount](http://www.socialsecurity.gov/myaccount) for an instant letter
- Copy of most recent City of Chicago Utility Bill.
  - If you don’t have access to your most recent bills, you can:
    - Sign up on the [Online Utility Billing Portal](http://www.UTILITYBILLING.RELIEF/FORMS/)
    - Call the City of Chicago at (312) 744-4420 or (312) 744-4426 to request a copy of your bill.
- Proof of Social Security Numbers of all household members (copy of Social Security cards, print-out from the Social Security Administration or any other form of government-issued identification that shows both name and Social Security number.)
  - Visit [https://www.ssa.gov/](https://www.ssa.gov/) to create a My Social Security account for easy access to your Social Security Administration documents.
  - For those without a Social Security Number, alternate acceptable forms of identification [HERE](http://www.CEDA.org/Bills).