



WATER ASSISTANCE

This program provides water debt relief in partnership with the City of Chicago's Utility Billing Relief program (UBR) for qualifying Chicago residents.



WHAT IS IT?

UBR makes your **WATER, SEWER and WATER-SEWER TAX BILLS** more affordable.



HOW DOES IT HELP? YOU RECEIVE

50% RATE REDUCTION for your water, sewer, and water-sewer tax bills
NO SHUT OFF, PENALTIES OR DEBT COLLECTION on City of Chicago utility billing debt

DEBT FORGIVENESS after successfully completing one full year in the program



DO I QUALIFY?

To qualify your primary residence must be a **SINGLE-FAMILY HOME** or **TWO-FLAT** connected to your City of Chicago utility bill. You must also meet the **NEW, EXPANDED** income guidelines.

INCOME GUIDELINES								
Size of Household	1	2	3	4	5	6	7	8
30 Day Gross Income	\$2,127	\$2,873	\$3,620	\$4,367	\$5,113	\$5,860	\$6,607	\$7,353



WHAT DO I NEED TO DO? APPLY TODAY

You can apply from the safety of your home at **chicago.gov/UBR**. Start your application to see if your property qualifies.

If you have questions, please contact the City's Utility Billing & Customer Service Center at 312-744-4426.

