



# WATER ASSISTANCE

This program provides water debt relief in partnership with the City of Chicago's Utility Billing Relief program (UBR) for qualifying Chicago residents.



## WHAT IS IT?

UBR makes your **WATER, SEWER and WATER-SEWER TAX BILLS** more affordable.



## HOW DOES IT HELP? YOU RECIEVE

**50% RATE REDUCTION** for your water, sewer, and water-sewer tax bills

**NO SHUT OFF, PENALTIES OR DEBT COLLECTION** on City of Chicago utility billing debt

**DEBT FORGIVENESS** after successfully completing one full year in the program

## DO I QUALIFY?

To qualify your primary residence must be a **SINGLE-FAMILY HOME** or **TWO-FLAT** connected to your City of Chicago utility bill. You must also meet the **NEW, EXPANDED** income guidelines.

Income Guidelines								
Household/Family Size	1	2	3	4	5	6	7	8
<b>30 Day Gross Income</b>	\$2,127	\$2,873	\$3,620	\$4,367	\$5,113	\$5,860	\$6,607	7,353



## WHAT DO I NEED TO DO? APPLY TODAY!

You can apply from the safety of your home at **chicago.gov/UBR**. Start your application to see if your property qualifies. If you have questions, please contact the City's Utility Billing & Customer Service Center at 312-744-4426.

